

QUALITY POLICY

Aim: It is the aim of the quality policy of Lloyd Instruments to provide consistent high quality products and services, which satisfy customer's requirements and expectations.

Scope: The policy applies to all employees.

A quality management system has been established to fulfil this requirement and ensure compliance to industry related standards, legislation and nationally recognised standards of approval.

The executive management team are committed to:

- Maintaining a quality management system that not only meets the criteria of ISO 9001 2000 and TickIT, but adds measurable value to the company and its stakeholders
- Setting realistic and measurable strategic quality objectives
- Leading a company wide, and supporting a stakeholder philosophy of continual improvement
- Providing the appropriate resources necessary for the achievement of quality
- Equipping employees with the competencies necessary to achieve their objectives
- Working in conjunction with our stakeholders to ensure the highest quality of services and products are consistently attained

In order to support this commitment the executive management team will:

- Develop qualified processes to provide products and services to meet the needs and expectations of the customer and marketplace
- Monitor and measure process outputs and customer perception in order to ensure cost effective quality management exists
- Maintain evidence to demonstrate process conformance

The Quality Policy is made available to Stakeholders through publishing on our web site and is communicated to all staff.

Signed: 

Date: 25/05/04

David Greer

Managing Director